



PwC named as a Vanguard Leader by ALM Intelligence for Production Operations Consulting



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PwC named an ALM Vanguard leader in Production Operations Consulting 2019

PwC was announced as a Leader in 'Production Operations Consulting 2019' by ALM Intelligence, a company that assesses consulting firms in defined markets on the basis of their breadth and depth of service capabilities and ability to deploy those across highly-complex client requirements.

According to the report, "The impact of new digital and smart production technologies continues to shape production operations consulting with respect to the solutions available to clients to improve manufacturing productivity as well as to the what, when and how consultants deliver these

services. New technologies provide new tools and methods to identify and accelerate new performance improvement opportunities. They also force firms and their clients to make defining strategic choices on where to focus limited resources and investments.”

Commenting on the leader status, ALM states that “PwC’s approach to production & operations management revolves around helping companies create flexible and customer centric production systems based on lean practices and smart factory production methods. For the firm, this increasingly involves embedding production into the end-to-end value chain using new connected manufacturing technologies and data analytics to unearth new opportunities for performance improvements.”

PwC has been named ‘Best in Class’ for Operating System and Project management.

For **Operating System**, the report states that “PwC is distinguished for creating more flexible, lean and customer-centric production systems using new digital connectivity to embed production into the end-to-end value chain and new production technologies to unearth opportunities for performance improvements.”

Commenting on **Project Management**, the report says: “PwC lives up to its strategy-to-execution maxim with an exceptional ability to seamlessly bring together and coordinate multiple stakeholders, including its industry and functional consultants, client resources and thirdparty technology vendors, to deliver positive client outcomes. The firm works closely with clients at all levels of the organization to deeply understand their manufacturing processes and draw out issues and areas of instability faced by workers on the shop floor and elicit leadership commitment and funding for change by connecting manufacturing issues to clients’ broader business objectives.”

Commenting on PwC’s approach, Naima Hoque Essing, Senior Analyst, Management Consulting Research at ALM and author of the report states: “The firm’s approach seeks to help clients transform their manufacturing operations into a differentiated capability using a client centric “outcome-back” approach that (re)focuses clients on their desired performance ambitions and Lean Manufacturing and Smart Factory concepts and tools to get there.”

She goes on to say: “Service delivery starts with walking the shop floor, asking the right questions, and challenging assumptions about the ways of working that limit companies’ ability to achieve full benefits of performance improvement initiatives. It concurrently conducts fundamental, structured evaluations of each plant’s process, labor and equipment condition aided by the application of analytics, frameworks and benchmarks. It pays special attention to building the business case and prioritizing initiatives based on their financial impact. With the problems and desired outcomes clearly established, the firm works with the client to develop appropriate solutions.”

Steve Pillsbury, PwC’s US Digital Operations Lead said, “We are delighted to be recognised for the value we’ve helped our clients achieve through our Production Operations Consulting services. The face of operations is changing rapidly, driven by global trends, shifting industry ecosystems, and ground-breaking digital technologies. From strategy through execution and enablement, we help our clients embrace operational innovation to achieve sustained competitive advantage.

Notes

1. For more information about how PwC can help you, visit <https://www.pwc.com/gx/en/services/advisory/consulting/operations.html>
1. To find out more about how PwC has been evaluated by leading business, technology and industry analysts visit pwc.com/analystviews

About PwC

At PwC, our purpose is to build trust in society and solve important problems. We’re a network of firms in 158 countries with over 250,000 people who are committed to delivering quality in assurance, advisory and tax services. Find out more and tell us what matters to you by visiting us at www.pwc.com/sg.

PwC refers to the PwC network and/or one or more of its member firms, each of which is a separate legal entity. Please see www.pwc.com/structure for further details.

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