

PwC named a Leader in The Forrester Wave™: Al Consultancies, Q3 2019.



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# **PwC rated as a Leader in AI Consulting**

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PwC announced that it was cited as a Leader in The Forrester Wave™: Al Consultancies, Q3 2019.

On firms that provide Artificial Intelligence (AI) consulting services, Forrester notes that "offering, breadth of support, and innovation are key differentiators."

The report states that: "PwC doesn't see a technology problem; it sees a

business problem. PwC's "reframing" approach for digital carries through to the firm's AI practice: PwC doesn't come to fix the plumbing but instead to transform a client. While many AI engagements address business process and customer experience, PwC doesn't stop there. The firm also illustrates how AI can change the way executives work by presenting interactive simulations of markets that they aren't in, they aren't optimised for, or don't exist. This allows leaders to imagine and execute on new business models and new products."

It further notes that "Humans are always in the AI loop. PwC takes into account where employees need to guide, govern, and use the AI capability. Data is always at the forefront, even when it's not available. PwC has expertise and techniques to create synthetic data to backfill critical information needed in a model."

Flavio Palaci, Global Data Analytics Leader , said: " "We are delighted that Forrester has not only recognised us as a leader in this AI Consultancies Wave, but also how we at PwC can utilise our AI capabilities to transform how our clients work. Our responsible AI Framework and Toolkit is resonating with our clients, and is allowing us to innovate with them in ways that set us apart. This allows us to help them increase their productivity, create new value for their businesses, and transform how they do business, which are true differentiators for PwC in the market."

## Notes

- 1. For more information on how PwC helps clients determine what success looks like, innovate their business, and create new value, visit <u>https://www.pwc.com/gx/en/issues/data-and-analytics/artificial-intelligence.html</u>
- To find out more about how PwC has been evaluated by leading business, technology and industry analysts visit <u>pwc.com/analystviews</u>

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